

TERMS AND CONDITIONS OF

“CUSTOMER VALUE PROPOSITION PROGRAM”

1. Program Scope:

“Customer Value Proposition Program” (the “**Program**”) is applicable to UOB Privilege Banking customers of United Overseas Bank (Vietnam) Limited (“**UOB**” or the “**Bank**”) during the Promotion Period.

2. Promotion Period:

From 15/01/2020 to 31/12/2020 (hereinafter referred to as the “**Promotion Period**”).

3. Promotion Program:

- a) The Program is applicable to new-to-bank customer and existing customer (extending the deposit or place new deposit) meeting the below conditions (the “**Customer**”):

Customer tier	Saving Deposit/ Fixed Deposit balance		Tenor
	VND	USD	
Gold	From VND 3 bil	Equivalent to VND 3 bil and one (01) deposit from VND 50 mil	>= 6 months
Diamond	From VND 6 bil	Equivalent to VND 6 bil and one (01) deposit from VND 50 mil	>= 6 months
Platinum	From VND 9 bil	Equivalent to VND 9 bil and one (01) deposit from VND 50 mil	>= 6 months

- b) The Customers meeting the abovementioned conditions will be eligible to the promotions from UOB’s Partner as specified in point c hereof (the “**Service**”), the number of Services that the Customer may enjoy is based on the tier of such Customer, specifically as follows:

Customer tier	No. of services
Gold	1 service
Diamond	2 services
Platinum	3 services

c) **The Services:**

Service 1: Airport Fast track service:

- The Customer will be eligible to enjoy promotion by using Airport Fast track service at over 50 Airlines (as Annex 1), affiliated with Vietnam Airport Ground Services Company Limited (“VIAGS”) at Tan Son Nhat International Airport and Noi Bai International Airport, specifically as below:
 - Complimentary Airport Fast track service for domestic departure flight.
 - Complimentary Airport Fast track service for international departure/ arrival flight.
- Booking should be made at least 24 hours before departure/ arrival flight.
- Airport Fast track service exchange:
 - Two (02) times of Domestic - Departure flight can be exchanged to one (01) time of International - Departure/ Arrival flight.
 - One (01) time of International - Departure/ Arrival flight can be exchanged to one (01) times of Domestic - Departure flight.

Service 2: Spa:

- The Customer will be eligible to enjoy promotion by using spa service at Tam Beauty Clinic of Thien Tam Thanh Company Limited (as in Annex 2), specifically as below:
 - Complimentary Ladies’ Facial care and Body care packages, including: Tam’s Signature Massage, Skin renew, Premium cell toning
 - Complimentary Gentlemen’ Facial care and Body care packages, including: Tam’s Signature Massage, Skin renew, Juvenile Skin
- Booking should be made at least 24 hours in advance for weekday and 48 hours for weekend & public holiday; at least 12 hours in advance for cancellation.

Service 3: Golf:

- The Customer will be eligible to enjoy promotion of complimentary green fee for 18-hole golf service when using golf service at Song Be Golf Resort, No. 77 Binh Duong Boulevard, Lai Thieu Ward, Thuan An Town, Binh Duong Province offered by Palm-Song Be Golf Company Limited.

- Booking can be made maximum one (01) week in advance for weekday and maximum five (05) calendar days for weekend or public holiday.
- Cancellation should be made at least 24 hours for weekday and at least 48 hours for weekend & public holiday.

4. Promotion Policy and Redemption:

- a) The Services are nontransferable, except for cases the Service user is accompanied by the Customer.
- b) The period of the Service is the tenor of the deposit placed at the Bank and will be extended for additional 2 (two) months in case the Customer does not used any Service during such period.
- c) Diamond tier customer and Platinum tier customer can choose to use only one (01) Service to double or triple number of times for using the Service. The number of times for using the Service will be informed by email to the Customer.
- d) Service booking and confirmation are done only via Privilege Banking Hotline +84 886 102 299 or Privilege Banking Relationship Manager.
- e) The Program shall not applied in conjunction with any other discounts, promotions (unless otherwise as specified by UOB).
- f) The Service redeemed under this Program shall not be exchanged for cash or other products or service.
- g) The total value of services for this Program is VND 1,9 billion.
- h) UOB takes responsibility for publishing Program's details entirely on UOB's website. The most eligible update will be published at www.uob.com.vn
- i) UOB is not the supplier of the service as promoted under this Program (the "Service") and to the extent permitted by law, UOB accepts no liability whatsoever in connection with the quality of the Service. The Customer shall be bound by the terms and conditions of VIAGS (for Fast track service), Thien Tam Thanh Company Limited (for Spa service) and Palm-Song Be Golf Company Limited (for Golf service) for the Service. In case of any inquiry related to the Service, the Customer shall contact respective partners directly. UOB will help provide the Customer with contact point of each partner.
- j) The Customers must provide valid mobile number and E-mail address to UOB for notice (in case customer is eligible for the promotion). UOB holds no responsibility for any unsuccessful attempt to notify due to errors in the contact information supplied by the Customer or for other reasons that are out of UOB's scope of control.
- k) UOB reserves the sole and exclusive right to refuse to give the Promotion to any Customer if he/she does not provide or refuses to provide UOB with clear and complete supporting documents or violates any of the Terms and Conditions of the Program.

- l) By receiving or accepting the Promotion, the Customer agrees to indemnify and hold UOB harmless against all claims, actions, suits, proceedings, judgement, damages, losses and costs which may give rise to any liability to UOB in connection with or arising out of the participation of this Program or the receipt and use of the Promotion.

The Customer will be in charge of other fee if any.

5. Miscellaneous:

- a) By joining this Program, the Customer accepts to be bound by the terms and conditions set forth in this document (“**Terms and Conditions**”).
- b) The Program is not valid with any other privileges or promotions unless otherwise as stated by UOB.
- c) The Terms and Conditions are made in both Vietnamese and English versions. The Vietnamese version shall prevail in case of discrepancies and/or inconsistencies. Any dispute that may arise during the implementation of these Terms & Conditions shall be resolved by the Parties through amicable negotiation. If the Parties fail to resolve any dispute through negotiation, each Party shall have right to bring the dispute to the competent court for final settlement

ANNEX 1
AIRPORT FAST TRACK: LIST OF APPLICABLE AIRLINES WITH VIAGS

DOMESTIC – DEPARTURE FLIGHT		
	NỘI BÀI INT. AIRPORT	TÂN SƠN NHẤT INT. AIRPORT
1	VASCO	VASCO
2	Vietnam Airlines	Vietnam Airlines

INTERNATIONAL – DEPARTURE/ ARRIVAL FLIGHT		
	NỘI BÀI INT. AIRPORT	TÂN SƠN NHẤT INT. AIRPORT
1	Aeroflot	Aeroflot
2	Air China	Air France
3	Air Macau	All Nippon Airways
4	All Nippon Airways	Cambodia Angkor Air
5	Asiana Airlines	Cathay Pacific
6	Cathay Dragon	Cebu Pacific
7	Cebu Pacific	China Airlines
8	China Airlines	China Eastern Airlines
9	China Eastern Airlines	China Southern Airlines
10	China Southern Airlines	Chongqing Airlines
11	Chongqing Airlines	EVA Air
12	Emirates Airlines	FedEx Express
13	Etihad Airways	Hong Kong Airlines
14	EVA Air	Japan Airlines
15	Japan Airlines	Jetstar Pacific Airlines
16	Jetstar Pacific Airlines	Korean Air
17	Korean Air	Lanmei Airlines
18	Lao Airlines	Lao Airlines
19	Malaysia Airlines	Malaysia Airlines
20	Mandarin Airlines	Philippine Airlines
21	My Jet Express	Raya Airways
22	Sichuan Airlines	Singapore Airlines
23	Silk Air	Thai Airways
24	Singapore Airlines	VASCO, Vietnam Airlines
25	Thai Airways	
26	T'way Airlines	
27	VASCO, Vietnam Airlines	

ANNEX 2
TAM BEAUTY CLINIC SERVICE: LIST OF APPLICABLE SALON

No.	Salon / Spa	Address
1	Tam Beauty Clinic Ho Chi Minh City	80/22 Ba Huyen Thanh Quan Street, Ward 9, D.3, HCMC
2	Tam Beauty Clinic Ho Chi Minh City	3rd Floor- No. 01, Road 61, Binh Trung Dong Ward, D.2, HCMC