

TERMS AND CONDITIONS OF PROMOTION

UOB VIETNAM EDUCATION CONCIERGE

These Terms and Conditions takes effective from 16 October 2023

Customer is advised to note that when Customer participates in the Campaign or agrees to receive any promotional benefits offered by the Campaign, it is deemed that Customer has read, understood and accepted these Terms and Conditions ("**Terms and Conditions**").

1. "[**UOB VIETNAM EDUCATION CONCIERGE**]" ("**Program**")
2. **Promotion Period:** from 16 October 2023 until 31 December 2024, both date inclusive
3. **Eligible Customer:** Customer of Privilege Banking of United Overseas Bank (Vietnam) Limited ("**UOB Client**")

4. Promotion Details:

UOB Client is entitled to enjoy the education privileges ("**Privileges**") provided by Education Partners ("**Education Partners**").

For more details of Education Concierge and Privilege exclusive offered for UOB Privilege Customers: Please see Appendix 01.

5. General Terms and Conditions:

- i) UOB Client directly contact to Education Partners by information contact informed in Appendix 01 and provide customer identification requirement to receive Privileges.
- ii) The Privileges offered herein are not transferable, exchangeable for cash or other items and cannot be used in conjunction with any other discounts, privileges, promotions or vouchers unless otherwise stated.
- iii) The United Overseas Bank (Vietnam) Limited ("**UOB Vietnam**") is not the provider of the Privileges. These products/services are provided by Education Partners ("**Education Partners**") under terms and conditions stipulated by Education Partners. In the event of any inquiries or complaints related to the Privileges, UOB Client are kindly requested to contact the Education Partners for resolution.
- iv) UOB assumes no liability or responsibility for the acts or defaults of Education Partners or defects in the goods and services offered under the Privileges. UOB Vietnam is not an agent of Education Partners. Any dispute about the quality or service standard must be resolved directly with Education Partners. Education Partners may impose conditions for the utilization of the

Privileges. UOB Vietnam will not be responsible for any injury, expenses, claims, loss or damage suffered by the UOB Client (or any third party) as a result of the utilization of the Privileges.

- v) UOB Vietnam shall not be liable if it is unable to perform its obligations under these terms and conditions, due directly or indirectly to the failure of Education Partners which maybe engaged for offering the Privileges, any machine or communication system, industrial dispute, war, act of God, or anything outside the control of UOB Vietnam.
- vi) Utilizing any of the Privileges is subject to the terms and conditions herein.
- vii) UOB Vietnam may change the Terms and Conditions from time to time. Such amendments (if any) shall be notified or registered as required by applicable laws prior to implementation.
- viii) UOB Vietnam may at its own discretion refuse giving or withdraw the Privileges to any UOB Client who has provided information which is illicit, unclear, or incomplete, or has violated any of these Terms and Conditions.
- ix) The UOB Client shall permit and authorize UOB and Education Partners to disclose, reveal and divulge his / her information and particulars to any person (including, without limitation, the parties involved in organizing, making the appointment, provision of services) as UOB and Education Partners deem fit at their discretion for the purposes of the Privileges offered (including any promotional, marketing, publicity purposes in connection thereto).
- x) Through the UOB Client's act of requesting for or utilizing any of the Privileges, the UOB Client:
 - (a) is deemed to have consented to the collection, use and disclosure of his / her personal data by UOB Vietnam and / or Education Partners (including, without limitation, the parties involved in organizing, making the appointment, provision of services related to the Privileges; and any person as UOB Vietnam deems fit at its discretion) for all purposes incidental to the Privileges (including any promotional, marketing, publicity purposes in connection thereto); and
 - (b) hereby confirms and represents to UOB Vietnam that with respect to any personal data disclosed to UOB Vietnam by the UOB Client, the individuals to whom the personal data relates have prior to such disclosure, agreed and consented to such disclosure, and the collection, use and disclosure of their personal data by UOB Vietnam for all purposes and promotions incidental to the Privileges.
- xi) Through the UOB Client's requesting for or utilizing any of the Privileges, the UOB Client agrees to be bound by the rules, regulations, and decisions of UOB Vietnam, by these terms and conditions herein and by any other applicable terms and conditions. Failure to comply with any of the foregoing will result in the UOB Client not being entitled to the Privileges.

xii) The Terms and Conditions of this Privileges is made in English and Vietnamese. In case of any discrepancy / inconsistency between English and Vietnamese, the Vietnamese version shall prevail.

EDUCATION PARTNERS AND THE PRIVILEGES

1. SINGAPORE INSTITUTE OF MANAGEMENT (SIM):

UOB Client is entitled to enjoy the education privileges provided by Singapore Institute of Management (“SIM”) as follows (“Privileges”):

a) Education and Career Counselling services by certified counsellors

SIM will offer the career advice relating to the program that UOB Client's children is interested in studying in. In occasion, SIM country representatives will do a workshop and conduct MBTI test and provide counselling on the major option that match their children.

b) Student pass visit application consultancy

SIM Representative will support student, who is UOB Client’s children, for the application and STP application and guide them until their departure to Singapore.

c) Travelling and accommodation consultancy

SIM will also provide information about the travelling and accommodation for students, who is UOB Client’s children. Provided that each UOB Client’s children shall be responsible for and liable to pay for all his/her own costs, charges and expenses which are incurred in relation to traveling and accommodation. SIM will also conduct pre-departure briefings for those, who are travelling to SIM Singapore for the first time.

d) Scholarship opportunities consultancy

When SIM open for scholarships, SIM country representatives will inform UOB to disseminate information to UOB Clients, who are interested. SIM will also conduct a workshop to guide student and parent on how to prepare for the scholarship interview. SIM offer 100% and 50% scholarship for international students who finish Year 12 and has IELTS 6.5, GPA Year12: 8.0 and above and has CCA activities during their high school. This scholarship is a competitive scholarship and the student will be interviewed and assessed. By applying for the scholarship does not automatically qualify the student for the scholarship.

Tentative scholarship general information:

- **SIM Diploma Scholarship:**
 - April intake: Application Open from October 01- December 31, 2023
 - October intake: Open for application from April 01- June 30, 2024
- **Bachelor Scholarship:** Open for application in March and September annually with valued scholarship.

e) Fee-waiving English Placement Test for entry into SIM's program

This is the test administered by SIM to gauge student's English proficiency for admissions into SIM program: This is the in-house test conducted by SIM for those, who has no IELTS or other English equivalent certificates. UOB Client's children, who wish to attend the placement test, SIM will set a date and conduct the test online or offline with them. There will be no fee charged for UOB Privilege Banking customer. The result will be release in 2 weeks' time.

To have this exclusive privilege, UOB Privilege Banking customers shall follow the following process:

- After receiving appointment confirmation from SIM, Customer send the confirmation to UOB's RM. After verification, UOB will issue a Privilege Code for customer.
- Customers provide the Privilege code to SIM on the appointment date to have the test fee-waiving.
- The fee-waiving only apply for UOB Client's children who are currently high school students (Grades 10, 11, 12) from 15 to 18 years old.
- The English Placement Test for entry into SIM's program is taken based on the time of SIM's admission: January, April, July, October very year.
- Each customer can have maximum 02 codes per year. The 2nd code only issued after 06 months since the date of 01st code issued and after the 01st code is used.
- Each Privilege code can be only used one time and only used during the year of issuing. Privilege Code is not redeemed or reissued in any form.

To enjoy these services from Singapore Institute of Management Singapore, you can contact the concierge service in the following ways:

- Hotline: +84 869776618
- Zalo: +84 869776618
- Email: sim.vn@sim.edu.sg
- SIM's Representative Office in Hanoi: Imperial Suite – No. 71 Van Phuc Street, Ba Dinh District, Hanoi City.