

**TERMS AND CONDITIONS OF PROMOTION  
BE HEALTHY AND PRETTY WITH CITIGYM**

[These Terms and Conditions takes effective from 03/09/2020]

Customer is advised to note that when Customer participates in the Campaign or agrees to receive any promotional benefits offered by the Campaign, it is deemed that Customer has read, understood and accepted these Terms and Conditions (“Terms and Conditions”).

1. **Campaign:** “BE HEALTHY AND PRETTY WITH CITIGYM” (“**Campaign**”) is applicable at Hochiminh City
2. **Promotion Period:** 03/09/2020 to 20/08/2021 or expiring earlier if the total budget of the Campaign runs out.
3. **Eligible Customer:** All of UOB Viet Nam customers using UOB NAPAS debit card (“**Card**”) for making payment for the workout packages and services (“**Eligible Transactions**”) at centers of CITIGYM DEVELOPMENT AND INVESTMENT SERVICES JSC (Hereinafter referred to as the “**CITIGYM**”) in accordance with below Appendix (“**Customer**”). Simultaneously, Customer must be a new customer using CITIGYM for the first time and not being a current member of CITIGYM. Not applicable for customer is currently Privilege Banking customer.
4. **Promotion Details:** Subject to below conditions, Customer shall receive special offers (“**Offers**”):
  - One (1) voucher as below to apply when subscribing membership at CITIGYM:

| Membership package   | Mass customer | Emerging Affluent <sup>1</sup> customer |
|----------------------|---------------|---|
| Classic, ClassicPlus | VND 1,500,000 | VND 2,000,000                           |
| Citipassport         | VND 2,500,000 | VND 4,000,000                           |
| Superior             | VND 5,000,000 | VND 6,000,000                           |

| Personal Trainer package/<br>Stretching and Kick fit package | Mass customer | Emerging Affluent customer |
|--|---------------|----------------------------|
| From 36 to under 72 sessions                                 | VND 1,500,000 | VND 2,000,000              |
| From 72 to under 144 sessions                                | VND 2,500,000 | VND 4,000,000              |
| From 72 to under 144 sessions                                | VND 5,000,000 | VND 6,000,000              |

<sup>1</sup> Customers who meet one of two following conditions:

- Maintaining a monthly average balance of at least VND 12,000,000 or equivalent amount in foreign currencies in your current account (Monthly average balance (MAB) = Total balance in the current account at end of each day / Number of days in the month); or
- Place a term deposit of at least VND 150,000,000 or equivalent amount in foreign currencies with minimum 1-month tenor.

- And enjoy the Pricing Policy as following:
  - ❖ The Pricing Policy for membership package

| Card Type           | Month | Price (VND)<br><i>including VAT</i> |                            |
|---------------------|-------|-------------------------------------|----------------------------|
|                     |       | Mass customer                       | Emerging Affluent customer |
| <b>Classic</b>      | 14    | 10,075,000                          | 9,575,000                  |
| <b>ClassicPlus</b>  | 18    | 13,335,000                          | 12,835,000                 |
| <b>Citipassport</b> | 24    | 17,725,000                          | 16,225,000                 |
| <b>Superior</b>     | 24    | 53,325,000                          | 52,325,000                 |
|                     | 60    | 97,285,000                          | 96,285,000                 |
|                     | 120   | 170,300,000                         | 169,300,000                |

- ❖ The Pricing Policy for Personal Trainer package

| Package                              | Unit price/ session (VND)<br><i>including VAT</i> |                            |
|--------------------------------------|---|----------------------------|
|                                      | Mass customer                                     | Emerging Affluent customer |
| <b>From 36 to under 72 sessions</b>  | 795,000   | 780,000                    |
| <b>From 72 to under 144 sessions</b> | 695,000   | 670,000                    |
| <b>From 144 sessions and above</b>   | 585,000   | 575,000                    |

- ❖ The Pricing Policy for Stretching and Kick fit package

| Package                              | Unit price/ session (VND)<br><i>including VAT</i> |                            |
|--------------------------------------|---|----------------------------|
|                                      | Mass customer                                     | Emerging Affluent customer |
| <b>From 36 to under 72 sessions</b>  | 855,000   | 840,000                    |
| <b>From 72 to under 144 sessions</b> | 750,000   | 725,000                    |
| <b>From 72 to under 144 sessions</b> | 640,000   | 630,000                    |

***\*Important note: The promotional price of the Campaign might be change, depends on the pricing policy of CITIGYM.***

#### **5. Specific Terms and Conditions:**

- Each customer shall be rewarded with maximum 01 (one) offer during the Promotion Period.
- The offer is applied for all 12 months & above membership types
- The offer is not redeemable for cash, transfer and return in any form.
- The offer cannot be used in conjunction with other promotions of CITIGYM at the same time.
- Customer pay for the entire workout package and service after applying discount by UOB NAPAS debit card.
- The total budget of Campaign is VND 99,000,000 sponsored by CITIGYM.

#### **6. Eligible Transaction clause:**

- In this Campaign, Eligible Transactions are lawful payment transactions under Vietnamese laws.
- Eligible Transactions do not include card activation transactions, transfers, cash withdrawals in any method (at counters, ATMs or POS, etc.), credits into any e-wallet services, the Bank fee-related payment transactions. The date and time of Eligible Transaction is determined upon records of the Bank's system. It is noted that mobile text message (SMS) notifying successful transaction is not a valid confirmation that a card transaction has been recorded in the Bank's system.
- Eligible Transactions will be counted in the total transactions and total value thereof to be considered for the promotional benefits and offers. The Bank reserves the right to request for valid documents and information from Customer regarding relevant purchase transaction, address of the point of sales, as well as financial invoices in order to prove that a transaction paid by card is an Eligible Transaction. The Bank also reserves the right to contact merchants to verify an Eligible Transaction. If Customer refuses to fulfil the Bank's request for information or documents as aforementioned, or should the Bank verify and find that the transactions do not adhere to what Eligible Transaction has been defined, the Bank shall not count those transactions in the total number and value of transactions to be considered for the promotional benefits.
- Cancelled, disputed, fraudulent and/or returned/refunded transactions within or after the Promotion Period will be excluded from the total number and value of the Eligible Transactions.
- If Eligible Transactions of a Customer are cancelled or refunded after such Customer received promotional benefits, the Bank is entitled to debit the value of promotional benefits from Customer's account.

#### **7. Conditions in relation to insurance products provided by CITIGYM:**

The offers are supplied by CITIGYM. The provision of offers and related products/services is not a duty of and is not guaranteed by UOB. Any information relating to offers and related products/services may have been changed by CITIGYM from time to moment. All regulations, conditions and benefits of the product shall be made in accordance with the rules and conditions

of the products. In case of any questions or complaints related to offer and service, please contact UOB Viet Nam for support or contact CITIGYM directly for resolution.

#### **8. General Terms and Conditions:**

- This Campaign will not be applied in conjunction with any other promotion which UOB Viet Nam is also applying within the same promotion period of this Campaign.
- UOB Viet Nam may at its own discretion refuse giving or withdraw the offers to any Customer who has provided information which is illicit, unclear, or incomplete, or has violated any of these Terms and Conditions.
- UOB Viet Nam may contact Customer via phone number / email registered with UOB Viet Nam for further information / clarification or additional documents, if necessary.
- Customer agrees that UOB Viet Nam may use his or her personal image and information for advertising, promotion within and after the end of the Campaign without any further consent from the Customer.
- UOB Viet Nam assumes no liability when a notification cannot be delivered to Customer's phone number or email address because Customer does not provide or provides incorrect phone number or email to the Bank, or notification email is directed to spam / junk folder; and the telecommunication service providers of Customer block notification of the Bank for any reason.
- When UOB Viet Nam deems necessary, UOB Viet Nam may replace the offers with other promotional benefits having the same values but not exceeding the offer value in any case.
- The Customer is responsible for paying all related taxes and fees (including but not limited to personal income tax), if any, in accordance with the applicable laws arising from the receipt of the Customer for prizes, material benefits when participating in the Program.
- In case of any dispute arising out of or relating to this Campaign, the Bank and CITIGYM shall cooperate with Customer to find an amicable resolution. If the parties fail to reach such resolution, the dispute shall be resolved in accordance with laws of Vietnam.
- UOB Viet Nam may change the Terms and Conditions from time to time. Such amendments (if any) shall be notified or registered as required by applicable laws prior to implementation.
- The Terms and Conditions of this Campaign is made in English and Vietnamese. In case of any discrepancy / inconsistency between English and Vietnamese, the Vietnamese version shall prevail.

**APPENDIX: THE LIST OF CITIGYM'S CLUBS**

| <b>#</b> | <b>Name</b>           | <b>Address</b>                                   |
|----------|-----------------------|--|
| 1        | CITIGYM Thanh Thai    | 52 Thanh Thai, Ward 12, District 10, HCMC        |
| 2        | CITIGYM Van Hanh Mall | 11 Su Van Hanh, Ward 12, District 10, HCMC       |
| 3        | CITIGYM Pho Quang     | 119 Pho Quang, Ward 19, Phu Nhuan District, HCMC |
| 4        | CITIGYM Ben Van Đon   | 34-35 Ben Van Đon, Ward 12, Dist.4, HCMC         |
| 5        | CITIGYM Le Loi        | 28 Le Loi, Ben Nghe Ward, District 1, HCMC       |
| 6        | CITIGYM Quang Trung   | 628 Quang Trung, Ward 11, Go Vap District, HCMC  |