

**TERMS AND CONDITIONS OF PROMOTION
ENJOYING YOUR VACATION AT AN LAM RETREATS**

These Terms and Conditions takes effective from 25 March 2022

Customer is advised to note that when Customer participates in the Campaign or agrees to receive any promotional benefits offered by the Campaign, it is deemed that Customer has read, understood and accepted these Terms and Conditions (“Terms and Conditions”).

- 1. Campaign:** “Enjoying your vacation at An Lam Retreats” (“Campaign”) is applicable at Hanoi and Ho Chi Minh City.
- 2. Promotion Period:** from 25 March 2022 to the end of 31 May 2022 (“Promotion Period”).
- 3. Eligible Customer:** All of customers and employees of United Overseas Bank (Vietnam) Limited (“UOBV” or the “Bank”) enjoying their vacation at An Lam Retreats’ resorts (hereinafter referred to as “Customer”).
- 4. Promotion Details:**
 - Special Room Rate offer at An Lam Retreats Ninh Van Bay located at 78 Trinh Phong, Tan Lap Ward, Nha Trang City, Khanh Hoa Province, Vietnam, during the Promotion Period:

Villa Type	Standard No, of occupant	Stay Period (except 29,30 April 2022 – 01 May 2022)		Public Holiday 29,30 April 2022 – 01 May 2022
		Weekdays	Weekend	
		Sunday to Thursday	Friday to Saturday	
Jungle Rock Villa	2A	VND 4,326,000	VND 4,760,000	VND 6,830,000
Bay View Pool Villa	2A	VND 4,975,000	VND 5,474,000	VND 7,860,000
Ocean View Pool Villa	2A	VND 5,620,000	VND 6,188,000	VND 8,880,000
Treetop Pool Villa	2A	VND 6,273,000	VND 6,902,000	VND 9,910,000
Beachfront Pool Villa	2A	VND 6,545,000	VND 7,199,000	VND 10,350,000
Two-Bedroom Beachfront Pool Villa	4A	VND 16,932,000	VND 18,632,000	Not applicable
Three-Bedroom Beachfront Pool Villa	6A	VND 22,491,000	VND 24,745,000	VND 35,560,000

- Special Room Rate offer at An Lam Retreats Saigon River located at 21/4 Trung Street, Vinh Phu Ward, Thuan An City, Binh Duong, Vietnam, during the Promotion Period:

Villa Type	Standard No, of occupant	Stay Period (except 29,30 April 2022 – 01 May 2022)		Public Holiday 29,30 April 2022 – 01 May 2022
		Weekdays	Weekend	
		Sunday to Thursday	Friday- Saturday	
Garden View Suite	2	VND 3,587,000	VND 3,955,000	VND 6,660,000
River View Suite	2	VND 3,978,000	VND 4,380,000	VND 7,660,000
River View Executive Suite	2	VND 4,505,000	VND 4,955,000	VND 8,660,000
Garden Pool Suite	2	VND 5,763,000	VND 6,341,000	VND 11,090,000
River View Two-Bedroom Suite	4	VND 6,298,000	VND 6,936,000	VND 12,100,000
Garden Pool Villa	2	VND 6,970,000	VND 7,667,000	VND 13,400,000
River View Signature Suite	2	VND 7,497,000	VND 8,255,000	VND 14,400,000
Riverfront Pool Villa	2	VND 7,888,000	VND 8,680,000	VND 15,150,000
Garden Two-Bedroom Pool Villa	4	VND 8,857,000	VND 9,750,000	VND 17,000,000
Riverfront Two-Bedroom Pool Villa	4	VND 10,217,000	VND 11,245,000	VND 19,600,000

(hereinafter referred to as the “Offer”)

5. Specific Terms and Conditions:

- The Offer cannot be combined with other promotions at An Lam Retreats.
- The Customer must present the UOB Card upon check-in offer confirmation but is not required to use the UOB card to pay for the accommodations and services. The name reflecting on the UOB Card has to be the same as the reservation name.
- The Customer being a UOBV’s employee must include a copy of Staff Card when making a reservation. The name reflecting on the Staff Card has to be the same as the reservation name.

- d. The Offer at An Lam Retreats Ninh Van Bay includes:
 - (i) Roundtrip airport transfer from Cam Ranh International Airport
 - (ii) Roundtrip speedboat transfer from/ to the resort
 - (iii) Upgrade to the next room category
 - (iv) Early check-in or late check-out subject to availability
 - (v) A credit of VND 700,000 is to be redeemed on Spa treatments or F&B service
 - (vi) Discount 15% on meetings and events package
 - (vii) Daily breakfast at Sen Restaurant
 - (viii) Welcome drink and fresh fruit upon arrival
 - (ix) Resort activities by resort's schedule
- e. The Offer at An Lam Retreats Saigon River includes:
 - (i) Roundtrip boat transfer from the city pier-Saigon Waterbus to the resort
 - (ii) Upgrade to the next room category
 - (iii) Early check-in or late check-out subject to availability
 - (iv) A credit of VND 700,000 is to be redeemed on Spa treatments or other F&B services
 - (v) Discount 15% on meetings and events package
 - (vi) Daily breakfast at Sen Restaurant
 - (vii) Welcome drink and fresh fruit upon arrival
 - (viii) Resort activities by resort's schedule
- f. Booking with An Lam Retreats directly via:
 - (i) An Lam Retreats Ninh Van Bay:
Email: rsvn.nvb@anlam.com
Hotline: (+84) 0258 372 8388
 - (ii) An Lam Retreats Saigon River:
Email: rsvn.sr@anlam.com
Hotline: (+84) 0274 378 5555
- g. Rooms need to be booked directly with An Lam Retreats as referred to in Item 5f above before 30 April 2022 and 100% paid to An Lam Retreats no later than 07 days prior to scheduled check-in date.
- h. The total budget of Campaign is VND 99,000,000 sponsored by An Lam Retreats.
- i. The Campaign may terminate before the end of Promotion Period if the budget has run out.

6. Clause as applicable to Offer provided by An Lam Retreats

The Bank is not the supplier of the Offer and the relevant goods/ services. Such Offer/ services are provided by supplier under Terms and Conditions as determined by An Lam Retreats, Customer shall be bound by the Terms and Conditions stipulated by An Lam Retreats. In case of inquiries or complaints relating to the Offer/ services, the Customer shall directly contact with An Lam Retreats for settlement.

7. General Terms and Conditions:

- a. The Bank may at its own discretion refuse giving or withdraw the Offer to any Customer who has provided information which is illicit, unclear, or incomplete, or has violated any of these Terms and Conditions.
- b. The Bank may contact Customer via phone number/ email registered with the Bank for further information/ clarification or additional documents, if necessary.

- c. Customer agrees that the Bank may use his or her personal image and information for advertising, promotion within and after the end of the Campaign without any further consent from the Customer.
- d. The Bank assumes no liability when a notification cannot be delivered to Customer's phone number or email address because Customer does not provide or provides incorrect phone number or email to the Bank, or notification email is directed to spam/ junk folder; and the telecommunication service providers of Customer block notification of the Bank for any reason.
- e. When the Bank deems necessary, the Bank may replace the Offer with other promotional benefits having the same values but not exceeding the Offer value in any case.
- f. Customer shall be responsible for any relevant tax and fee (including but not limited to personal income tax), if applicable, as required by applicable laws, arising out of or relating to the receipt of any prize and benefit of this Campaign by Customer.
- g. In case of any dispute arising out of or relating to this Campaign, the Bank and An Lam Retreats shall cooperate with Customer to find an amicable resolution. If the parties fail to reach such resolution, the dispute shall be resolved in accordance with laws of Vietnam.
- h. The Bank may change the Terms and Conditions from time to time. Such amendments (if any) shall be notified or registered as required by applicable laws prior to implementation.
- i. The Terms and Conditions of this Campaign is made in English and Vietnamese. In case of any discrepancy/ inconsistency between English and Vietnamese, the Vietnamese version shall prevail to the extent of such discrepancy/ inconsistency.