Retrieve Username, Reset password for UOB Personal Internet Banking account
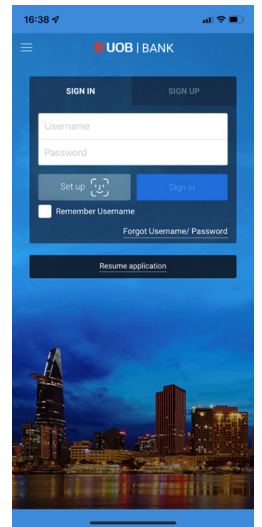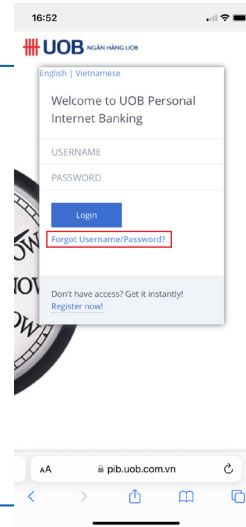
Step 1/5: Access to Password Reset Online Form

• For website browser version:
Go to www.uob.com.vn > select LOGIN > select UOB PERSONAL INTERNET BANKING
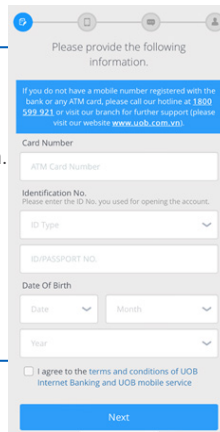
• For app version:
Download UOB Mighty Vietnam

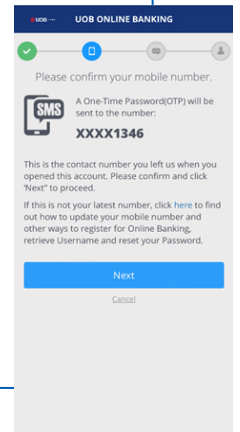> Select **Forgot Username/Password**

Step 2/5: Provide information

• Input ATM card number & personal information.
Note: please ensure your card is active.
• Tick box 'I agree to the terms and conditions'.
>Select **Next.**

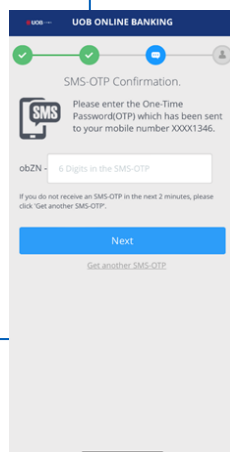## Step 3/5: Confirm mobile phone number to receive SMS OTP

4 digits of your registered mobile phone with UOB Vietnam are displayed on the screen. We will be sending an OTP (one time password) to this mobile phone number.
• If it is correct, select **Next.**
• Otherwise, select **Cancel**. To update your mobile phone number, please visit our branch to submit a request.

Step 4/5: Input OTP to authenticate

• Input the OTP that is sent via SMS by UOB Vietnam.
• If you don't receive SMS, select Get another SMS-OTP or call our Hot line for further support.

Step 5/5 : Set up your own Username & Password

• Your Username will be displayed on screen.
• If you would like to reset password, tick box 'I would like to reset my password'
> Input & confirm the new password
> Select **Save Password and Login.**