

Complimentary Night at Banyan Tree Group's Hotel Network Redemption Instruction



Importance Notice:

With effect from March 01st 2023, Citibank, N.A., - Hanoi Branch and Ho Chi Minh City Branch has transferred ownership of its consumer banking business to United Overseas Bank (Vietnam) Limited (Registered number 0314922220) ("UOB Vietnam").

UOB Vietnam is the issuer of "Citi" branded consumer banking products in Vietnam and Citibank, N.A., - Hanoi Branch and Ho Chi Minh City Branch is providing certain transitional support in respect of those products.

The trademarks "Citi", "Citipank", "Citigroup", the Arc design and all similar trademarks and derivations thereof are used temporarily under license by UOB Vietnam from Citigroup Inc. and related group entities.

Key Terms & Conditions



- Each unique voucher code is valid for one-time use only.
- Cardholders must make their bookings exclusively through the links provided by United Overseas Bank (Vietnam). The unique voucher code
 is not valid on any other booking platforms, including those of participating hotels or resorts.
- Unique voucher code is valid until 14 October 2025 and can be used for stays between 15 October 2024 and 14 October 2025.
- The unique code is valid to one (1) room with a maximum occupancy of two (2) guests, inclusive of complementary breakfast for two. Any additional guests or services beyond this occupancy will incur charges and payable by the cardholder.
- No cancellation is allowed for this program
- Guests can amend their reservations by contacting the respective hotel via phone or email 3 days prior to check-in date (subject to hotel's availability) to avoid any "No Show" status. Failure to amend the reservation dates and failure to check-in on the reserved date will result in the reservation being classified as a "No Show"
- The unique voucher code will be considered as redeemed upon successful check-in at the hotel or resort. Once redeemed, the voucher code cannot be used again or reinstated. In case of "No Show" during the check-in date without prior valid amendment notice, the voucher code is considered redeemed and shall not be reused or reinstated.
- The products and services offered under this Promotion are provided solely by Banyan Tree Hotels and Resorts, under such terms and conditions as determined by such Banyan Tree Hotels and Resorts, and Mastercard accepts no liability whatsoever in connection with such products and services.

Terms and Conditions apply.

How to Redeem

Find the reservation website to use the voucher code at:

https://www.groupbanyan.com/uob-mastercard-exclusive-vn-2024







₩UOB

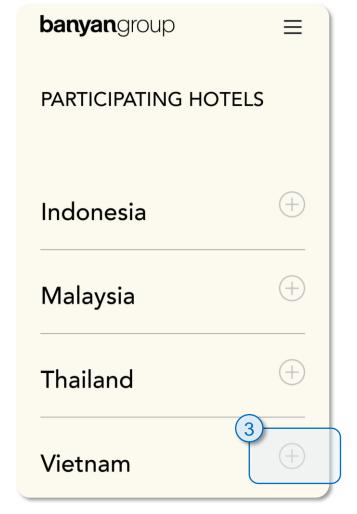
banyangroup



2 TERMS & CONDITIONS

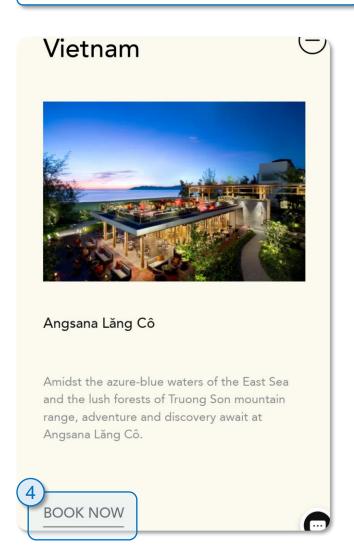
- 1. Reservations under the 'Complimentary Stay' program are exclusively for UOB Mastercard credit or debit cardholders possessing a valid unique voucher code.
- 2. Each unique voucher code is valid for one-time use only.
- 3. Cardholders must make their bookings exclusively through the links provided by United Overseas Bank (Vietnam). The unique voucher code is not valid on any other booking platforms, including those of participating hotels or resorts.
- 4. Unique voucher is non-transferable, non-assignable, and unsellable, intended solely for the eligible cardholder.
- 5. Unique voucher code is valid until 14 October 2025 and can be used for stays between 15 October 2024 and 14 October 2025.
- 6. The unique code is valid to one (1) room with a maximum occupancy of two (2) guests, inclusive of complementary breakfast for two. Any additional guests or services beyond this occupancy will incur

Select the hotel at PARTICIPATING HOTELS and click on the icon +

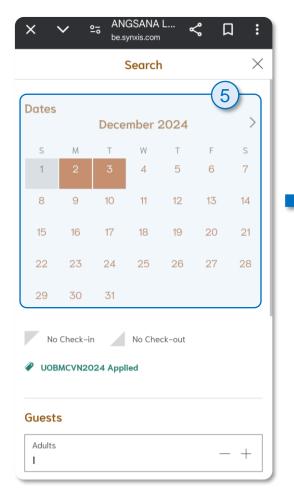


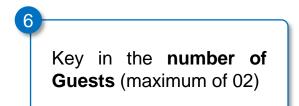


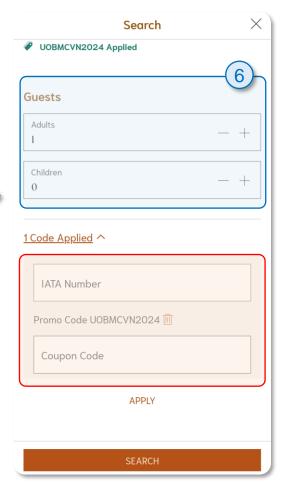




On the transferred booking page of the respective hotel, select the **Check-in/-out Dates**









*Important Notice:

- The code is valid for one (01) complimentary night at the hotel of Banyan Tree Group.
- The code is valid to one (01) room with a maximum occupancy of two (2) guests, inclusive of complementary breakfast for two.
- Any additional guests or services beyond this occupancy will incur charges and payable by the cardholder.

Please DO NOT
click/remove the line
Promo Code
UOBMCVN2024 or key in
other information at
Coupon Code

7

The available rooms of the hotel are shown at "Select a Room" section

Select A Room



SEAVIEW SUITE

Seaview Junior Pool Suite King

1 King bed • Max Guests 3 • 60 sq m

Chill out and sunbathe in your private plunge pool

Room Details

One-Night Escape with UOB Mastercard

- UOBMCVN2024 Applied
- Guaranteed with Credit Card

Your luxurious retreat is at your fingertips!

\$0.00

Average Per Night
Excluding taxes and fees

BOOK NOV

8

8

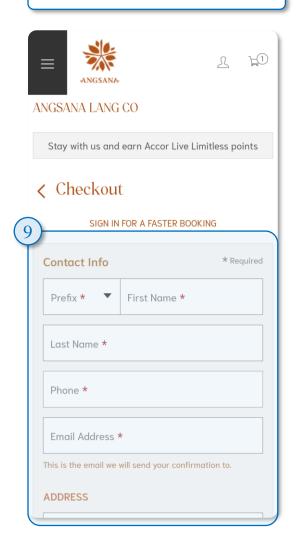
Please check to ensure the total payable amount is zero, then click "BOOK NOW" to proceed to payment section

*Important Notice:

- The zero payable amount is the appropriate payment for this voucher code to redeem one complimentary night at Banyan Tree Group's hotel network.
- In case the payable amount is different than zero, kindly review the information on previous sections such as number of guests, check-in/-out dates, additional services, etc.
- The voucher code is only valid & usable when the total payable amount is zero and shown on this booking website.

Key in the required information at "Checkout" section

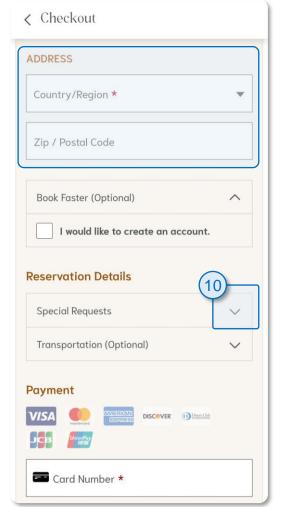


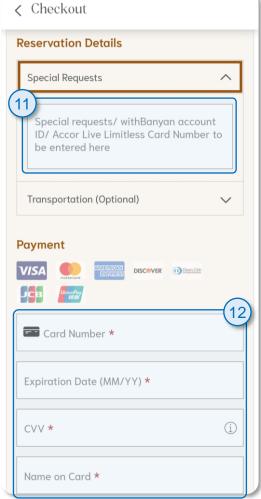


10

At Reservation Details
>Special Requests, click
on the icon

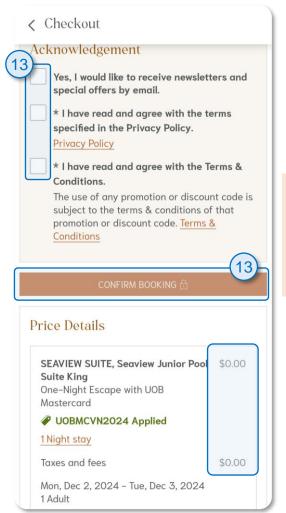
Please fill in exactly the voucher code in Special Requests





Key in the payment information of UOB Credit Cards or UOB Debit Cards at Payment section

Confirm the terms & conditions of the respective hotel and click CONFIRM BOOKING



HUOB

Please ensure the **payable amount** of **0.00** (zero)



You shall receive the booking confirmation from the selected hotel within 24 hours for one complimentary night at this hotel under Banyan Tree Group network and the free breakfast for two with the total payable amount of 0.00 (zero).

The selected hotel may contact you via phone call or email to confirm the reservation details, the zero payable amount and the voucher code previously sent to you from UOB Vietnam via SMS/email.

- 15 During the Check-in date, please supply to the selected hotel:
 - 1) SMS/Email showing the voucher code for one complimentary night at Banyan Tree Group's hotel network & the full name sent from UOB Vietnam.
 - 2) UOB Credit Card or UOB Debit Card showing your full name.
 - 3) Your National ID/Passport
 - 4) Booking confirmation email from Banyan Tree

If the full names are at 1, 2 & 3 above all identical and the voucher code is validated valid by the selected hotel, you are successful to receive one complimentary night.

Kindly request the selected hotel to perform the onsite validation on the voucher code and the above items during the check-in date to redeem the complimentary night at Banyan Tree Group's hotels network.