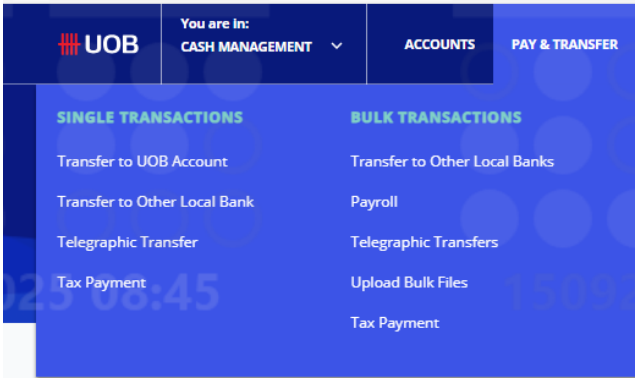
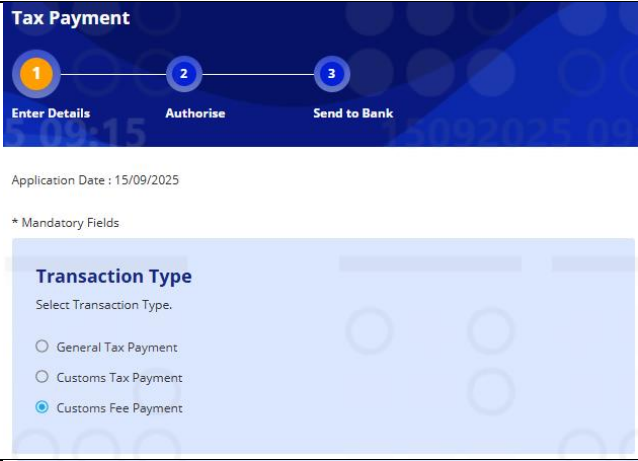
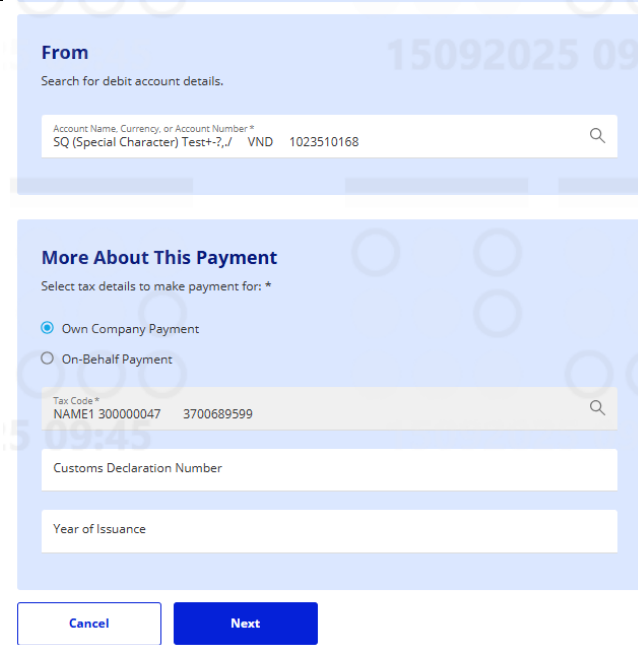


How to make Customs Fee Payment (single) on UOB Infinity

<p>Menu Navigation</p> <ol style="list-style-type: none"> 1-Log on UOB Infinity 2-Go to PAY and TRANSFERS 3-Go to SINGLE TRANSACTION, select Tax Payment 	
<p>Payment Selection</p> <p>On Tax Payment input screen, select one option at Transaction Type section (it is Customs Fee Payment in this example).</p>	
<p>Select Debit Account</p> <ol style="list-style-type: none"> 1-Select a debit account from dropdown list 2-Select to make Own Company Payment or On-Behalf Payment (*) 3-Tax code of Company will be auto-populated. 4-Input more info: Customs Declaration Number and Year of Issuance 5-Click Next button to enquire outstanding taxes from Customs Department. <p>(*) To do On-Behalf Payment, customer need to submit registration form, and customer will pay on behalf of its branch(es) or representative office(s) or customer is company with tax agent license for tax obligations of its clients.</p>	

Outstanding Tax Details

1-List of outstanding taxes will be shown in table.
2-Select either option “**Pay Individual Outstanding Tax**” or “**Pay by Customs Group**” to proceed.

Option 1: Pay Individual Outstanding Tax

-Select a target item to proceed (need to payment **full amount** for individual fee item)

Outstanding Tax Details

Choose how you would like to make your outstanding tax payment:

- ☒ Pay Individual Outstanding Tax
☐ Pay by Customs Group

21 Outstanding Tax(es)

Customs Code	Customs Name	Declaration Number	Registration Date	Treasury Account	Total Outstanding Amount (VND)
<input checked="" type="radio"/> 43NF	Chi cục HQ KCN Viet Nam - Singapore	10278805940	01/08/2019	35112995147	20,000
Chapter 999 Import/Export Category Code A12 Import/Export Category Name Nhập kinh doanh sản xuất Charges Type Phi Hai Quan					
Code of Issuance Customs 43NF Code of Relationship Customs 2995147					
<input type="radio"/> 43NF	Chi cục HQ KCN Viet Nam - Singapore	10279201403	02/08/2019	35112995147	20,000
Chapter 999 Import/Export Category Code A12 Import/Export Category Name Nhập kinh doanh sản xuất Charges Type Phi Hai Quan					
Code of Issuance Customs 43NF Code of Relationship Customs 2995147					
<input type="radio"/> 43NF	Chi cục HQ KCN Viet Nam - Singapore	10279551591	05/08/2019	35112995147	20,000
Chapter 999 Import/Export Category Code A12 Import/Export Category Name Nhập kinh doanh sản xuất Charges Type Phi Hai Quan					
Code of Issuance Customs 43NF Code of Relationship Customs 2995147					

Chapter 999

Import/Export Category Code A12

Import/Export Category Name Nhập kinh doanh sản xuất

Charges Type Phi Hai Quan

Code of Issuance Customs 43NF

Code of Relationship Customs 2995147

15092025 09:45

☐ 43NF

Chi cục HQ KCN Viet Nam - Singapore

10281212293

13/08/2019

35112995147

20,000

Chapter 999

Import/Export Category Code A12

Import/Export Category Name Nhập kinh doanh sản xuất

Charges Type Phi Hai Quan

Code of Issuance Customs 43NF

Code of Relationship Customs 2995147

☐ 43NF

Chi cục HQ KCN Viet Nam - Singapore

10282240332

19/08/2019

35112995147

20,000

Chapter 999

Import/Export Category Code A12

Import/Export Category Name Nhập kinh doanh sản xuất

Charges Type Phi Hai Quan

Code of Issuance Customs 43NF

Code of Relationship Customs 2995147

09:45

1 - 10 of 21 Record(s) >

Amount & When

1-Select value date, can keep current day or input future day.
2-Payment amount and Payment Details will be auto populated.
3-Select “Yes/No” for “Apply UOB Vietnam loan drawdown to this payment” if you want to use fund from loan drawdown for the payment. Of note, UOB Vietnam reserves the right to review and approve the loan on case-by-case basis.
4-Select another account for Charges if required.

Amount & When

Enter payment details.

Value Date *
15/09/2025

Currency *
VND

Amount To Pay *
20,000

Payment Details *
HQDT+ID0+MST3700689599+C999+NNT15092025+HQ43NF-43NF-2995147+TK10278805940+NDK20190801+LHA12+NTK2+LT11+KB1813+TKNS3511-VND(TM2663+ST31+T20000)

Apply UOB Vietnam loan drawdown to this payment:

- ☐ Yes
☒ No

☐ Use another account for charges ⓘ

+ Add Customer Reference

Option 2: Pay by Customs Group

- Select a target group (including multiple fee items) to proceed.
- Click **Next** button.

Outstanding Tax Details

Choose how you would like to make your outstanding tax payment:

- ☐ Pay Individual Outstanding Tax
- ☒ Pay by Customs Group

1 Outstanding Tax(es)

Issue Customs Office Code	Issue Customs Office Name	Customs Authority Tax Code	Chapter	State Treasury Office Code	State Treasury Office Account Number	Total Outstanding Amount (VND)
43NF	Chi cục HQ KCN Việt Nam - Singapore	2995147	999	1813	35112995147	420,000
Tax Item	Declaration Number	Registration Date	Import/Export Category Code	Import/Export Category Name	Charges Type	Amount Breakdown
1	10278025940	2019-08-01	A12	Nhập kinh doanh sai	Phi Hải Quan	20,000
2	10279201403	2019-08-02	A12	Nhập kinh doanh sai	Phi Hải Quan	20,000
3	10279551591	2019-08-05	A12	Nhập kinh doanh sai	Phi Hải Quan	20,000
4	10279595606	2019-08-05	A12	Nhập kinh doanh sai	Phi Hải Quan	20,000
5	10280100354	2019-08-07	A12	Nhập kinh doanh sai	Phi Hải Quan	20,000
6	10280355036	2019-08-08	A12	Nhập kinh doanh sai	Phi Hải Quan	20,000
7	10280405403	2019-08-08	A12	Nhập kinh doanh sai	Phi Hải Quan	20,000

1 - 1 of 1 Record(s)

Cancel

Next

Amount & When

- 1-Select value date, can keep current day or input future day.
- 2-Payment amount: auto-populated. Can edit to make **partial payment** for the selected group.
- 3-Payment Details is auto generated.
- 4-Select “Yes/No” for “Apply UOB Vietnam loan drawdown to this payment” if you want to use fund from loan drawdown for the payment. Of note, UOB Vietnam reserves the right to review and approve the loan on case-by-case basis.
- 5-Select another account for Charges if required.

Amount & When

Enter payment details.

Value Date *
15/09/2025

Currency *
VND

Amount To Pay *
420,000

Payment Details *

HQDT+ID0+MST3700689599+C999+NNT15092025+HQ43NF-43NF-2995147+TK9999999999+NDK20190801+LHA12+NTK2+LT11+KB1813+TKNS3511-VND(TM2663+ST31+T420000)

Apply UOB Vietnam loan drawdown to this payment:

- ☐ Yes
- ☒ No


☐ Use another account for charges ⓘ

+ Add Customer Reference

Upload Supporting Documents

- 1-Upload supporting documents if required for the payment (for example, supporting documents required for non-resident account, etc.)
- 2-Click **Next** button to proceed.

Upload Supporting Document(s)



Drag your files (.JPG, .GIF, .TIFF, .BMP, .PDF, .PNG, .DOC, .XLS, .XML, .TXT, .CSV, .DOCX, .XLSX, .RTF) here or [choose file](#). *

You can upload up to 5 files each time. Maximum file size is 5MB per file.

Disclaimer

- The File Upload will be checked and validated by Bank upon submission of the documents for the transactions (if required).
- Sales Contract/Purchase Order, Commercial Invoice, Customer Declaration and Other supporting document required to be uploaded.

Review Screen

- 1-Review screen is shown what has been input by user.
- 2-At end of review screen, click **Submit** button to proceed.

Customs Fee Payment

1

2

3

Enter Details Authorise Send to Bank

Bank Reference FTZ5090000921988

Application Date : 15/09/2025

Transaction Type

Transaction Type
Customs Fee Payment

From

Company Name NAME1 300000047	Account Name SQ (Special Character) Test-2,1
Account Number 1023510168	Currency VND

More About This Payment

Payment For Own Company Payment	Tax Code NAME1 300000047 3700689599
Customs Declaration Number --	Year of Issuance --

Outstanding Tax Details

Outstanding Tax Payment
Pay Individual Outstanding Tax

Customs Code 43NF	Customs Name Chi cục HQ KCN Viet Nam - Singapore
Declaration Number 10278805940	Registration Date 01/08/2019
Treasury Account 35112995147	Total Outstanding Amount (VND) 20,000
Chapter 999	Import/Export Category Code A12
Import/Export Category Name Nhap kinh doanh san xuat	Charges Type Phi Hai Quan
Code of Issuance Customs 43NF	Code of Relationship Customs 2995147

Amount & When

Value Date

15/09/2025

Currency

VND

Amount To Pay

20,000

Payment Details

HQDT+ID0+MST3700689599+C999+NNT15092025+HQ43NF-43NF-2995147+TK10278805940+NDK20190801+LHA12+NTK2+LT11+KB1813+TKNS3511-VND(TM2663+ST31+T20000)

UOB Vietnam loan drawdown

Not Applied

Account for Charges

--

Customer Reference

--

Cancel

Edit

Submit

Confirmation Screen

-The payment is sent for checker user to do approval

Customs Fee Payment ?

1

2

3

Enter Details

Authorise

Send to Bank

Your Customs Fee Payment has been successfully sent for approval.

Bank Reference: FT25090000921988

View

Another Payment

Approval Status

1-Checker user can go to Account -> Approval Status page, look for the pending payment, go to Action to approve the payment.

Approval Status

Export

Account

Pending

Sent to Bank

Rejected

Successful

Customs Fee Payment

Bank Reference

Customer Reference

Account

Currency

Amount

Value / Placement Date

Application Date: 18/07/2025 - 15/08/2025

Payer / Payee

Status

Clear Filter(s)

3 Record(s)

Note: This table is defaulted to display your transactions in the past 2 months. Use the filters to view other transactions.

Show Selected (0)

Customise View

<input type="checkbox"/>	Transaction Type	Bank Reference(s)	Account	Currency	Amount	Application Date	Status	Action
<input type="checkbox"/>	Customs Fee Payment	FT25090000920608	SQ (Special Character) Test=7./ 1023510168 VND	VND	20,000	09/09/2025	Pending Verification	View Details
<input type="checkbox"/>	Customs Fee Payment	FT25070000905259	SQ (Special Character) Test=7./ 1023510168 VND	VND	60,000	30/07/2025	Edit	Delete
<input type="checkbox"/>	Customs Fee Payment	FT25070000896411	Sulawan 1029950402 USD	VND	80,000	18/07/2025	Approve	Return to Maker

1 - 3 of 3 Record(s)

Download eVoucher (Giấy NT NSNN)

At Accounts -> Approval Status page, Infinity user can find the payment -> go to Action -> click View Details to see details page -> click arrow button at Download

<input type="checkbox"/>	Transaction Type	Bank Reference(s)	Account	Currency	Amount	Application Date	Status	Action
<input type="checkbox"/>	Customs Fee Payment	FT25080000919283	SQ (Special Character) Test=7./ 1023510168 VND	VND	20,000	22/08/2025	Successful	View Details

1 - 1 of 1 Record(s)

column to download eVoucher report in PDF.

Notes: eVoucher report can be downloaded when the payment status is either in:

- a) “Processing”: meaning payment is debited and confirmed with Tax Authority but not yet sent to beneficiary bank (mostly because the payment is submitted after CITAD clearing cutoff time 5PM)
- b) “Successful”: meaning payment is already sent to beneficiary bank

Customs Fee Payment

Successful

Customs Fee Payment

Enter Details

Authorise

Send to Bank

Bank Reference
FT25080000919283

Application Date: 22/08/2025

Audit Trail

Export

e-Voucher Generation:

e-Voucher is generated upon successful debit confirmation with the Tax Authority system. The transaction will be in 'Processing' status if the payment has not been sent to the beneficiary bank before the clearing system's cut-off time. The transaction status will be updated to 'Successful' once it has been released to the clearing system.

Tax e-Voucher

1 Voucher(s)

Title	File Name	Download
Customs Fee e-Voucher	Customs Fee e-Voucher.pdf	Download

Account Statement

At Accounts -> Account Activities page, the eCustoms transaction will have bank reference started with “**GDC**” to differentiate with other normal transaction.

Statement Date	Transaction Date	Description	Deposit (VND)	Withdrawal (VND)	Ledger Balance (VND)	Advice
03/09/2025	19/03/2025 09:25:14 AM	MISC DEBIT SQ special AC tes GDC09030001 C01 ES RTGS KBAN-Hong Cai - Quang Ninh	0	515	9,925,875	
03/09/2025	19/03/2025 10:18:10 AM	MISC DEBIT FT25080000824767 GDC09030006 C01 KBAN Thuan An - Binh Duong	0	4,562,662	5,363,213	